1. My academic advisor provides helpful assistance								
Answer Options	Very Low							
My Satisfaction Importance to me	1 0	0	0 0	3 2	0			

2. My academic advisor cares for me personally							
Answer Options	Very Low						
My Satisfaction Importance to me	1 0	0 0	0 0	4 1	0 1		

3. Library resources enable me to effectively complete assignments								
Answer Options	Very Low							
My Satisfaction Importance to me	2	0	1 2	0 1	0			

4. The library staff provide helpful assist	ance				
Answer Options	Very Low				
My Satisfaction	2	1	2	0	0
Importance to me	0	0	2	1	0

5. Adequate support is available for improving my writing skills								
Answer Options	Very Low							
My Satisfaction Importance to me	1 0	0 1	1 1	2 1	2			

6. I am able to track my degree program eff	fectively				
Answer Options	Very Low				
My Satisfaction Importance to me	1 0	1 0	1 0	2 1	0 1

7. The administrative staff provide helpful assistance								
Answer Options	Very Low							
My Satisfaction Importance to me	1 0	0	1 0	1 1	2			

8. Registration procedures are clear and easy to follow

Answer Options	Very Low				
My Satisfaction Importance to me	0 0	0 0	1 1	0 0	4 1

9. Financial aid options are explained clearly and thoroughly								
Answer Options	Very Low							
My Satisfaction Importance to me	0 0	0 0	0 0	1 1	1 1			

10. Classes are offered at convenient times for my schedule								
Answer Options	Very Low							
My Satisfaction Importance to me	1 0	0	1 1	1 0	2 1			

11. Online courses provide a quality learning experience								
Answer Options	Very Low							
My Satisfaction Importance to me	1 1	0 0	0 0	1 1	2 1			

12. Instructors demonstrate expert knowledge and depth of insight								
Answer Options	Very Low							
My Satisfaction Importance to me	2 0	0 0	0 0	1 1	2 1			

13. Instructors exemplify a deep faith commitment							
Very Low							
1	0	0	2	1			
0	0	0	1	0			

14. Instructors exemplify professionalism in the classroom						
Answer Options	Very Low					
My Satisfaction Importance to me	1 0	0 0	1 0	1 1	1 0	

15. Instructors are respectful of the views of others	
Answer Options	Very Low

My Satisfaction	1	0	1	1	2
Importance to me	0	0	1	0	1

16. Instructors provide timely and valuable feedback on assignments						
Answer Options	Very Low					
My Satisfaction Importance to me	1 0	0	2 1	0 0	2 1	

17. Instructors utilize multiple teaching methods and technologies effectively						
Answer Options	Very Low					
My Satisfaction Importance to me	1 0	0 0	0 0	2 1	2 1	

18. Assignments are personally challenging and encourage critical thinking					
Answer Options	Very Low				
My Satisfaction Importance to me	0 0	0 0	0 0	1 1	2 2

19. Coursework and lectures provide multiple perspectives							
Answer Options	Very Low						
My Satisfaction	0	0	0	1	3		
Importance to me	0	0	0	1	1		

20. I am learning valuable principles that apply to my chosen field						
Answer Options	Very Low					
My Satisfaction Importance to me	1 0	0 0	0 0	1 1	1 1	

21. My educational experiences are relevant to my current ministry						
Answer Options	Very Low					
My Satisfaction Importance to me	0 0	0	0	2 1	1	

22. The education that I am receiving	is a valuable investment of my time				
Answer Options	Very Low				
My Satisfaction	0	0	0	1	2
Importance to me	0	0	0	1	1

23. I am developing a deeper spiritual life and faith commitment

Answer Options	Very Low				
My Satisfaction Importance to me	0 0	0 0	0 0	1 1	1 1

24. My educational experience has deepened my appreciation for diverse perspectives

Answer Options	Very Low				
My Satisfaction	0	0	0	1	1
Importance to me	0	0	0	1	1

25. My degree program provides an integration of theory, theology, and application

Answer Options	Very Low				
My Satisfaction	0	0	0	1	1
Importance to me	0	0	0	1	1

26. The faculty are sensitive to the competing demands on my time

Answer Options	Very Low				
My Satisfaction Importance to me	0 0	0 0	1 1	2 1	1 0

27. The financial cost of my education is	a good investment				
Answer Options	Very Low				
My Satisfaction Importance to me	0	0 0	0 0	1 1	1 1
					·

28. I have developed valuable relationships with	instructors				
Answer Options	Very Low				
My Satisfaction Importance to me	0	0	0 0	2 1	3 1

29. I have developed valuable relationships with other students					
Answer Options	Very Low				
My Satisfaction Importance to me	0 0	0	0 0	1 1	1 1

30. There is an appreciation of diversity within the campus culture					
Answer Options	Very Low				
My Satisfaction Importance to me	1 0	0 0	0 0	1 1	2 1

31. There is a welcoming sense of com	nmunity on campus				
Answer Options	Very Low				
My Satisfaction	1	0	0	2	1
Importance to me	0	0	0	1	1

32. The internship/field study programs are well organized and administrated					
Answer Options	Very Low				
My Satisfaction Importance to me	1 0	0 1	1 1	0 0	0

33. The internship/field study programs provide valuable le	earning and growth experiences
Answer Options	Very Low

My Satisfaction	1	1	1	0	0
Importance to me	0	1	1	0	0

34. If you are presently participating in the internship/field study programs, please let us know how we can improve your experience.

Answer Options	Response Count
	1
answered question	1
skipped question	6

Number	Response Date	Response Text Categories
	1	Dec 5, 2016 4:10 PM You can improve my experience by offering classes on campus instead of just on line.

35. Adequate campus security is provided					
Answer Options	Very Low				
My Satisfaction Importance to me	0 0	0 0	0 1	2 1	1 1

36. Campus facilities are well maintained					
Answer Options	Very Low				
My Satisfaction Importance to me	0 0	0 0	0 0	2 1	3 1

37. Veterans services provide helpful assistance					
Answer Options	Very Low				
My Satisfaction Importance to me	0	1 1	1 1	0 0	0 0

38. Study areas are adequate for my needs					
Answer Options	Very Low				
My Satisfaction	0	0	2	1	0
Importance to me	0	0	2	0	0

39. Computer labs and computing services	are readily available				
Answer Options	Very Low				
My Satisfaction Importance to me	0 0	0 0	2 2	0 0	0 0

40. Food/Snack services are adequate for my needs	
Answer Options	Very Low

My Satisfaction	0	0	1	1	1
Importance to me	1	0	1	0	2

41. Career counseling and placement	services provide helpful assistance				
Answer Options	Very Low				
My Satisfaction Importance to me	1 0	0 0	1 1	1 1	0 0

42. Health and wellness services are read	lily available				
Answer Options	Very Low				
My Satisfaction	1	1	1	0	0
Importance to me	0	1	1	0	0

43. Student events and activities are effecti	vely communicated				
Answer Options	Very Low				
My Satisfaction Importance to me	1 0	1 1	1 1	1 0	0 0

44. Opportunities are provided for spiritual development and ministry development

Answer Options	Very Low				
My Satisfaction	1	0	0	2	1
Importance to me	0	0	0	2	0

45. Personal counseling is readily available

Answer Options	Very Low				
My Satisfaction	1	0	1	1	1
Importance to me	0	0	1	1	0

46. Student billing and account services provide helpful assistance

Answer Options	Very Low				
My Satisfaction	0	0	0	2	1
Importance to me	0	0	0	2	0

47. Clear channels are in place to communicate student complaints and concerns

Answer Options	Very Low				
My Satisfaction	1	1	1	0	1
Importance to me	0	1	1	0	0

48. Adequate student support is available to help me succeed in my degree program					
Answer Options	Very Low				
My Satisfaction Importance to me	1 0	1 1	0 0	2 1	0 0

49. What 49. What sugsuggestions improve adm	gestions could you make to inistrative and student	49. What suggestions
Answer Options		Response Count
		4
	answered question	4
	skipped question	3

Number	Response Date		Response Text Categories
	1	Dec 16, 2016 2:05 PM	We need a one on one with our advisors to let us know what is going on?
	2	Dec 6, 2016 8:13 PM	Follow up with student requests in a timely manner and instructors need to close cours
	3	Apr 19, 2016 11:57 PM	The response time back could be better.
	4	Apr 19, 2016 11:57 PM	To Properly give grades out each semester

50. What suggestions could you make to improve the acaprograms?	ademic
Answer Options	Response Count
	4
answered question	4
skipped question	3

Number	Response Date		Response Text Categories
	1	Dec 6, 2016 8:13 PM	1 Create a more interactive portal for the online classes. Possibly 1 or 2 video classes fr
	2	Dec 5, 2016 4:16 PM	I believe it would help the academic program to have more classes on campus. Some
	3	Apr 19, 2016 11:57 PM	I am satisfied with the curriculum.
	4	Apr 19, 2016 11:57 PM	More one on one counselling

51. What suggestions could you make to improve the de personal or spiritual growth through your educational exp	•	
Answer Options	Response Count	
	2	
answered question		2
skipped question		5

Number	Response Date		Response Text Categories
	1	Dec 6, 2016 8:13 PM	none. great in that area.
	2	Apr 19, 2016 11:57 PM	Mission trips

52. What suggestions could you make to improve a sens and connectedness in your educational experiences?	e of community
Answer Options	Response Count
	2
answered question	2
skipped question	5

Number	Response Date		Response Text Categories
	1	Dec 16, 2016 6:06 PM	More student involved and even community based events.
	2	Apr 19, 2016 11:57 PM	Outreach in community

53. Student ID Number (This is optional)	
Answer Options	Response Count
	1
answered question	1
skipped question	6

Number	Response Date		Response Text	Categories
1		Apr 20, 2016 12:00 AM	2014000023	

54. Degree Program		
Answer Options	Response Percent	Response Count
AA	0.0%	0
BA (Biblical Studies, Christian Ministry, etc.)	0.0%	0
BA (Professional, Vocational, etc.)	0.0%	0
BA (Business, Organizational Leadership, etc.)	0.0%	0
BA (Education, Liberal Arts, Human Development, etc.)	0.0%	0
MA (Biblical studies, Theology, etc.)	0.0%	0
MA (Christian Ministry, Practical Ministry, etc.)	0.0%	0
MA (Teaching, Education, etc.)	0.0%	0
MA (Cross-cultural, Missions, etc.)	0.0%	0
MA (Professional, Vocational, etc.)	0.0%	0
MA (Business, Organizational Leadership, etc.)	0.0%	0
MDIV	83.3%	5
MA (Counseling, Behavioral Science, etc.)	16.7%	1

MFT	0.0%	0	
DMin	0.0%	0	
ThM	0.0%	0	
PsyD	0.0%	0	
EdD	0.0%	0	
Phd/ThD/STD	0.0%	0	
Non-degree special	0.0%	0	
Diploma/Certificate	0.0%	0	
Other	0.0%	0	
an.	swered question		6
S	skipped question		1

55. Are you primarily an on-campus or online student?		
Answer Options	Response Percent	Response Count
On-campus student	83.3%	5
Online student	16.7%	1
an:	swered question	6
s	skipped question	1

56. Do you have a clear professional goal in mind for your education?		
Answer Options	Response Percent	Response Count
Yes	83.3%	5
	16.7% swered question	6
	skipped question	1

57. Do you have strong off-campus relational support for your education?		
Answer Options Response Percent	Response Count	
Yes 83.3%	5	
No 16.7%	1	
answered question		
skipped question	1	

58. Year of Enrollment		
Answer Options	Response Percent	Response Count
First Year	0.0%	0
Second Year	33.3%	2
Third Year	66.7%	4
Fourth Year	0.0%	0
Fifth Year	0.0%	0
Over Five Years	0.0%	0
an	swered question	6
	skipped question	1

59. Present Course Load

Answer Options	Response Percent	Response Count
Full Time	83.3%	5
Part Time	16.7%	1
an	swered question	6
8	skipped question	1

60. Gender		
Answer Options	Response Percent	Response Count
Male Female	16.7% 83.3%	1 5
	swered question skipped question	6 1

61. Age		
Answer Options	Response Percent	Response Count
Under 25	0.0%	0
25-30	0.0%	0
Between 30-35	16.7%	1
Between 35-40	16.7%	1
Between 40-50	0.0%	0
Over 50	66.7%	4
an.	swered question	6
S	skipped question	1

62. Ethnicity		
Answer Options	Response Percent	Response Count
Asian	0.0%	0
African-American	100.0%	6
Caucasian	0.0%	0
Hispanic	0.0%	0
Latino	0.0%	0
Native American	0.0%	0
Pacific Islander	0.0%	0
ar	swered question	6
	skipped question	1

63. Marital Status		
Answer Options	Response Percent	Response Count
Single Married	100.0% 0.0%	6 0
	swered question skipped question	6 1

64. Number of Dependents		
Answer Options	Response Percent	Response Count
None	50.0%	3
One	33.3%	2
Two	16.7%	1
Three	0.0%	0
More than Three	0.0%	0
an	swered question	6
S	skipped question	1

65. Hours of Paid Work per week		
Answer Options	Response Percent	Response Count
Less than 20	16.7%	1
Between 20-30	16.7%	1
Between 30-40	33.3%	2
Over 40	33.3%	2
an	swered question	6
8	skipped question	1

66. Hours of Ministry per week		
Answer Options	Response Percent	Response Count
Less than 10	40.0%	2
Between 10-20	20.0%	1
Over 20	40.0%	2
ar	swered question	5
	skipped question	2

Very High	Rating Average	Response Count
1	3.80	5
4	5.33	6
an	swered question	6
S	skipped question	1

Very High	Rating Average	Response Count
1	3.83	6
3	5.40	5
	swered question	6
S	skipped question	1

Very High	Rating Average	Response Count
2	3.40	5
2	4.50	6
	swered question	6
5	skipped question	1

Very High	Rating Average	Response Count
1	2.67	6
2	4.40	5

answered question	6
skipped question	1

Very High	Rating Average	Response Count
0	3.67	6
3	4.50	6
•	answered question	6
	skipped question	1

Very High	Rating Average	Response Count
1	3.33	6
4	5.50	6
an	swered question	6
	skipped question	1

Very High	Rating Average	Response Count
1	4.00	6
4	5.50	6
an	swered question	6
	skipped question	1

Very High	Rating Average	Response Count
1	4.83	6
4	5.33	6
an	swered question	6
	skipped question	1

Very High	Rating Average	Response Count
4	5.50	6
4	5.50	6
an	swered question	6
5	skipped question	1

Very High	Rating Average	Response Count
1	4.00	6
4	5.33	6
answered question		
	skipped question	1

Very High	N/A	Rating Average	Response Count
2	0	4.50	6
3	0	4.67	6
		answered question	6
		skipped question	1

Very High	Rating Average	Response Count
2	4.00	7
4	5.50	6
	swered question	7
	skipped question	0

Very High	Rating Average	Response Count	
2	4.33	6	
5	5.67	6	
answered question			3
s	skipped question	1	1

Very High	Rating Average	Response Count
2	4.17	6
5	5.67	6
answered question		6
S	skipped question	1

Very High	Rating Average	Response Count

1	4.00	6
4	5.33	6
-	answered question	6
	skipped question	1

Very High	Rating Average	Response Count	
1	3.83	6	
4	5.33	6	
an	swered question		6
	skipped question		1

Very High	Rating Average	Response Count
1	4.17	6
4	5.50	6
answered question		
skipped question		1

Very High	Rating Average	Response Count
3	5.33	6
3	5.33	6
	swered question	6
S	skipped question	1

Very High	Rating Average	Response Count
2	5.17	6
4	5.50	6
answered question		6
5	skipped question	1

Very High	Rating Average	Response Count
3	4.67	6
4	5.50	6
answered question		6
skipped question		1

Very High	Rating Average	Response Count
3	5.17	6
4	5.50	6
answered question		6
skipped question		1

Very High	Rating Average	Response Count
3	5.33	6
4	5.50	6

answered question	6
skipped question	1

Very High	Rating Average	Response Count
4	5.50	6
4	5.50	6
answered question		6
skipped question		1

Very High	Rating Average	Response Count
4	5.50	6
4	5.50	6
an	swered question	(
	skipped question	•

Very High	Rating Average	Response Count	
4	5.50	6	
4	5.50	6	
answered question		3	
skipped question		1	I

Very High	Rating Average	Response Count
2	4.67	6
4	5.17	6
answered question		6
skipped question		1

Very High	Rating Average	Response Count
4	5.50	6
4	5.50	6
answered question		6
skipped question		1

Very High	Rating Average	Response Count
1	4.83	6
4	5.50	6
answered question		6
5	skipped question	1

Very High	Rating Average	Response Count
4	5.50	6
4	5.50	6
answered question		6
skipped question		1

Very High	Rating Average	Response Count	
2	4.50	6	
4	5.50	6	
an	6		
S	skipped question		

Very High	Rating Average	Response Count		
2	4.33	6		
4	5.50	6		
answered question 6				
skipped question				

Very High	N/A	Rating Average	Response Count
2	1	4.00	5
3	1	4.60	6
	á	answered question	6
		skipped question	1

Very High	N/A	Rating Average	Response Count

2	1	3.60	6
2	1	4.25	5
	а	nswered question	6
		skipped question	1

Very High	N/A	Rating Average	Response Count
2	0	5.00	5
3	0	5.00	6
	•	answered question	6
		skipped question	1

Very High	N/A	Rating Average	Response Count	
1	0	4.83	6	
3	0	5.40	5	
	•	answered question		6
		skipped question		1

Very High	N/A	Rating Average	Response Count
0	4	2.50	6
0	4	2.50	6
	á	answered question	6
		skipped question	1

Very High	N/A	Rating Average	Response Count
1	2	4.00	6
1	3	4.00	6
	á	answered question	6
		skipped question	1

Very High	N/A	Rating Average	Response Count
0	4	3.00	6
0	4	3.00	6
	•	answered question	6
		skipped question	1

Very High	N/A	Rating Average	Response Count

1	2	4.50	6
0	2	3.50	6
	aı	nswered question	6
		skipped question	1

Very High	N/A	Rating Average	Response Count	
0	3	2.67	6	
1	3	4.33	6	
	á	answered question		6
		skipped question		1

Very High	N/A	Rating Average	Response Count
0	3	2.00	6
1	3	3.67	6
	á	answered question	6
		skipped question	1

Very High	N/A	Rating Average	Response Count	
0	2	2.50	6	
2	2	4.25	6	
	•	answered question		6
		skipped question		1

Very High	N/A	Rating Average	Response Count	
2	0	4.33	6	
4	0	5.33	6	
	a	nswered question	6	3
		skipped question	1	1

Very High	N/A	Rating Average	Response Count
1	1	3.80	6
3	1	5.00	6
	á	answered question	6
		skipped question	1

Very High	N/A	Rating Average	Response Count
2	1	5.00	6
3	1	5.20	6
	a	nswered question	6
		skipped question	1

Very High	N/A	Rating Average	Response Count
2	0	3.83	6
4	0	4.83	6

answered	d question 6
skippe	d question 1

Very High	N/A	Rating Average	Response Count
2	0	3.83	6
4	0	5.00	6
	á	answered question	6
		skipped question	1

ses at the end of each class so that the grades will account to the ove

om the instructor to provide a more personal touch.

people prefer going into the classroom opposed to doing classes on